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Psychiatry & Behavioral Sciences

Grand Rounds Lecture Series

Department of Psychiatry & Behavioral Sciences

Presents

“Healthcare Workplace Violence Essentials & Verbal de-escalation”

By

Jack Rozel, MD, MSL, DFAPA

Medical Director, resolve Crisis Services of UPMC Western Psychiatric Hospital

Professor of Psychiatry and Adjunct Professor of Law

University of Pittsburgh

On

Wednesday, May 15th, 2024

1:00 p.m. – 2:30 p.m.

Zoom Link:

<https://us02web.zoom.us/j/82703780923?pwd=T2p0dVdGaDFQaml2MWdSbDdwZkRQZz09>

Learning objectives:

1. Explain the concept of agitation as a behavioral emergency
2. Understand the role of verbal de-escalation in the management of behavioral emergencies
3. Apply the ten rules of verbal de-escalation

Target audience: Physicians, Fellows, Residents, PA’s, NP’s, Pharmacists, Medical Students and all other personnel involved in patient care.

CME Accreditation: NUMC is accredited by the Medical Society of the State of New York to provide continuing medical education for physicians.

Credit Designation: NUMC designates this *Live Activity* for a maximum of 1.5 AMA PRA Category 1 Credits TM.

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