

MC98-06153-06153 - Q&A - Two Way Patient Observation System

- 1) We would like to ask for a 3-week extension on the due date. There are a lot of documents and terms to review that would require some time to do proper legal review and signatures.
 - **We will not allow for a 3-week extension of this due date.**
- 2) Will there be a second round of questions in case any clarification is needed on responses provided?
 - **No**
- 3) Clause 42 is for Mandatory Instruction. Can you tell me what page this is one? I don't see anything within document listed as Clause 42.
 - **Clause 42 are General instructions listed on page 16.**
- 4) Can you confirm bid deadline date and time? On page 2 is lists 11am but there is a different time listed elsewhere in the document.
 - **11am is the due time on 6/15/2023**
- 5) Can documents be hand delivered or must it be sent in mail?
 - **Either sent by mail or hand delivered are accepted. Bids must be received by 11am on the due date 6/15/2023**
- 6) Where will central monitoring station be located? Is this the same location as the patient rooms that will be monitored?
 - **The central monitoring station will be located at a different location than the patient rooms that it will be monitoring. The monitoring station will be on one of the floors of the hospital, monitoring multiple floors.**
 - If not same location, will central location be on the same network as the location of the patient rooms being monitored?
 - **Yes**
- 7) Will terms and conditions listed throughout the bid document be negotiated after award is issued?
 - **Bidder should assume no terms and conditions are negotiable.**
- 8) Are there any AI or integration requirements for this system or is it looking for basic 2-way audio/video?
 - **Right now, there are no integration requirements, however, in the future we want it to integrate with our nurse call system and Vocera.**
- 9) Does IT support RedHat for application deployment?
 - **No**
- 10) Will there be a team at NHCC that will oversee and support deployment and install of the system? Can you provide titles for the group that will be involved?
 - **One Network Specialist and one IT Specialist.**
- 11) Are you looking for mobile carts or fixed in room cameras?
 - **Mobile Carts**
- 12) Section 16 mentions delivery timeframe requirements. What is the anticipated deliver timeframe from order to devices arriving onsite?
 - **12 weeks for delivery and implementation**
- 13) Do travel costs need to be included in pricing template or will that be invoiced separately?
 - **All costs must be included in the pricing template.**
- 14) Can you provide clarification on the term "delivery within doors"?
 - **Delivery and installation must be included in the cost.**
- 15) Do shipping costs need to be included in pricing template or will these be invoiced separately?
 - **Shipping costs must be included in the pricing template**

- 16) Are MWBE and Veteran owned business goals a requirement? Will bidder be eliminated if they cannot meet these goals?
- ***MWBE and Veteran Owned Business goals are a strong recommendation but bidders will not be eliminated if they cannot meet these goals.***
- 17) There are a bunch of documents included in this bid that don't seem to be listed on checklist and may not be relevant to this bid. Can you confirm if the below pages need to be completed/signed and included in bidder response?
- Page 20
 - Page 21
 - Page 22
 - Page 24
 - Page 28
 - Page 30
 - Page 31
 - Page 32-33
 - Page 34-38
 - Page 43 – is this needed if there are no subcontractors?
 - Page 44-45
 - ***All pages within the bid must be signed. However, the unchecked clauses listed on page 6 do not apply to this bid, and therefore cannot be enforced.***